Pronto™ R2/Pronto™ R2-250 Series

DEALER: THIS MANUAL MUST BE GIVEN TO THE USER OF THE WHEELCHAIR.

USER: BEFORE USING THIS WHEELCHAIR, READ THIS MANUAL AND SAVE FOR FUTURE REFERENCE.
WARNING

DO NOT OPERATE THIS EQUIPMENT WITHOUT FIRST READING AND UNDERSTANDING THIS MANUAL. IF YOU ARE UNABLE TO UNDERSTAND THE WARNINGS, CAUTIONS, AND INSTRUCTIONS, CONTACT A HEALTHCARE PROFESSIONAL, DEALER OR TECHNICAL PERSONNEL IF APPLICABLE BEFORE ATTEMPTING TO USE THIS EQUIPMENT - OTHERWISE INJURY OR DAMAGE MAY RESULT.

THE INITIAL SETUP OF THIS WHEELCHAIR MUST BE PERFORMED BY A QUALIFIED TECHNICIAN.

PROCEDURES OTHER THAN THOSE DESCRIBED IN THIS MANUAL MUST BE PERFORMANCE BY A QUALIFIED TECHNICIAN.

SPECIAL NOTES

WARNING/CAUTION notices as used in this manual apply to hazards or unsafe practices which could result in personal injury or property damage.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE WITHOUT NOTICE.

WHEELCHAIR USER

As a manufacturer of wheelchairs, Invacare endeavors to supply a wide variety of wheelchairs to meet many needs of the user. However, final selection of the type of wheelchair to be used by an individual rests solely with the user and his/her healthcare professional capable of making such a selection.

WHEELCHAIR TIE-DOWN RESTRAINTS AND SEAT POSITIONING STRAPS

Invacare recommends that wheelchair users NOT be transported in vehicles of any kind while in wheelchairs. As of this date, the Department of Transportation has not approved any tie-down systems for transportation of a user while in a wheelchair, in a moving vehicle of any type.

It is Invacare’s position that users of wheelchairs should be transferred into appropriate seating in vehicles for transportation and use be made of the restraints made available by the auto industry. Invacare cannot and does not recommend any wheelchair transportation systems.

AS REGARDS RESTRAINTS - SEAT POSITIONING STRAPS - IT IS THE OBLIGATION OF THE DME DEALER, THERAPISTS AND OTHER HEALTHCARE PROFESSIONALS TO DETERMINE IF A SEAT POSITIONING STRAP IS REQUIRED TO ENSURE THE SAFE OPERATION OF THIS EQUIPMENT BY THE USER. SERIOUS INJURY CAN OCCUR IN THE EVENT OF A FALL FROM A WHEELCHAIR.

SAVE THESE INSTRUCTIONS
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- **Seat Width Range:**
  - 19.5-in.
  - 19.5-in.
  - 19.5-in.
  - 22-in.

- **Seat Depth Range:**
  - 17.5-in.
  - 17.5-in.
  - 17.5-in.
  - 19.5-in.

- **Back Height Range Std.:**
  - 24-in.
  - 24-in.
  - 20-in.
  - 20-in.

- **W/Optional Headrest:**
  - N/A
  - N/A
  - 29-in.
  - 29-in.

- **Back Angle Range:**
  - (55°-114°)
  - (55°-170°)
  - (55°-114°)
  - (55°-114°)

- **Seat-to-Floor:**
  - 24-in.
  - 24-in.
  - 20-in.
  - 20-in.

- **Overall Width (No joystick):**
  - 26-in.
  - 26-in.
  - 26-in.
  - 29-in.

- **Overall Height:**
  - 45-in.
  - 45-in.
  - 41.5-in.
  - 41.5-in.

- **Weight:**
  - W/O Batteries: 145-lbs
  - W/Batteries (Gel Cell): 220-lbs
  - Shipping: 270-lbs

- **Armrests:**
  - Removable, Flip Back, Fixed or Adjustable Height - Desk and Full Length

- **Upholstery:**
  - Gray Cloth, Grey Vinyl, Tan Vinyl

### PERFORMANCE

- **Overall Length (Refer to PERCENTAGE OF WEIGHT DISTRIBUTION in PROCEDURE 1 of this manual.):**
  - 47.5-inches (With 8-in. rear casters and 93 front riggings)
  - 34.0-inches (With 8-in. rear casters and no front riggings)

- **Front Stabilizers:**
  - 7-inch Urethane

- **Drive Wheels/Tires:**
  - 12-1/2 x 2-1/4-in. (Std.); 14-in.x 3-in. (Opt.) (Flat Free or Pneumatic)

- **Casters w/Precision Sealed Bearings:**
  - 8 x 1-3/4-in. Semi Pneumatic (Std.), 8 x 2-in. Pneumatic (Opt.)
  - 6 x 2-in. Semi Pneumatic (Opt.)

- **Footrest/Legrest:**
  - Swingaway, Removable Footboard

- **Battery/Size (Not Supplied):**
  - 22NF Gel Cell/ProntoR2-250 Series uses U1 Gel Cell

### Footnotes:

1. Range will vary with battery conditions, surface, terrain and operators weight.
2. Includes seating systems and accessories.
3. Weight limitation varies with motor. Refer to WEIGHT LIMITATION - GENERAL WARNINGS in PROCEDURE 1 of this manual.
GENERAL GUIDELINES

PROCEDURE 1

This Procedure Includes the Following:
- Repair or Service Information
- Operating Information
- Safety/Handling of Wheelchairs
- Warning/Caution Label Location
- Battery Box Shipping Inserts

WARNING

REPAIR OR SERVICE INFORMATION

Set-up of the Electronic Control Unit is to be performed ONLY by a qualified technician. The final tuning adjustments of the controller may affect other activities of the wheelchair. Damage to the equipment could occur under these circumstances. If any individual other than an a qualified technician performs any work on these units, the warranty is void.

OPERATING INFORMATION

GENERAL WARNINGS

Performance adjustments should only be made by professionals of the healthcare field or persons fully conversant with this process and the driver’s capabilities. Incorrect settings could cause injury to the driver; bystanders, damage to the chair and to surrounding property.

After the wheelchair has been set-up, check to make sure that the wheelchair performs to the specifications entered during the set-up procedure. If the wheelchair does NOT perform to specifications, turn the wheelchair OFF immediately and reenter set-up specifications. Repeat this procedure until the wheelchair performs to specifications.

DO NOT shift your weight or sitting position toward the direction you are reaching as the wheelchair may tip over.

DO NOT engage or disengage the motor locks/clutches until the power is in the OFF position.

DO NOT operate on roads, streets or highways.

DO NOT climb, go up or down ramps or traverse slopes greater than 9°.

DO NOT attempt to move up or down an incline with a water, ice or oil film.

DO NOT attempt to drive over curbs or obstacles. Doing so may cause your wheelchair to turn over and cause bodily harm or damage to the chair.

DO NOT use parts, accessories, or adapters other than those authorized by Invacare.

DO NOT leave the power button ON when entering or exiting your wheelchair.

DO NOT stand on the frame of the wheelchair.

DO NOT use the footplate and/or footboard as a platform. When getting in or out of the wheelchair, make sure that the footplates are in the upward position or swing footrests towards the outside of the chair.

ALWAYS wear your seat positioning strap.

TIRED PRESSURE

DO NOT use your wheelchair unless it has the proper tire pressure (P.S.I.). DO NOT overinflate the tires. Failure to follow these suggestions may cause the tire to explode and cause bodily harm. The recommended tire pressure is listed on the side wall of the tire.

ELECTRICAL

EXTREME care should be exercised when using oxygen in close proximity to electric circuits. Contact your oxygen supplier for instruction in the use of oxygen.

BATTERIES

The warranty and performance specifications contained in this manual are based on the use of deep cycle gel cell or sealed lead acid batteries. Invacare strongly recommends their use as the power source for this unit.

The use of rubber gloves and safety glasses is recommended when working with batteries.
GENERAL GUIDELINES

PROCEDURE 1

GENERAL WARNINGS (CONTINUED)

Carefully read battery/battery charger information prior to installing, servicing or operating your wheelchair.

GROUNDING INSTRUCTIONS:
DO NOT, under any circumstances, cut or remove the round grounding prong from any plug used with or for Invacare products. Some devices are equipped with three-prong (grounding) plugs for protection against possible shock hazards. Where a two-prong wall receptacle is encountered, it is the personal responsibility and obligation of the customer to contact a qualified electrician and have the two-prong receptacle replaced with a properly grounded three-prong wall receptacle in accordance with the National Electrical Code. If you must use an extension cord, use ONLY a three-wire extension cord having the same or higher electrical rating as the device being connected. In addition, Invacare has placed RED/ORANGE WARNING TAGS on some equipment. DO NOT remove these tags.

RAIN TEST
INVACARE has tested its power wheelchairs in accordance with ISO 7176 Part 9 “Rain Test.” This provides the end user or his/her assistant sufficient time to remove his/her power wheelchair from a rain storm and retain wheelchair operation.

DO NOT leave power wheelchair in a rain storm of any kind.

DO NOT use power wheelchair in a shower or leave it in a damp bathroom while taking a shower.

DO NOT leave power wheelchair in a damp area for any length of time.

Direct exposure to rain or dampness will cause the chair to malfunction electrically and mechanically; may cause the chair to prematurely rust.

Check to ensure that the battery covers are secured in place, joystick boot is NOT torn or cracked where water can enter and that all electrical connections are secure at all times.

DO NOT use the joystick if the boot is torn or cracked. If the joystick boot becomes torn or cracked, replace IMMEDIATELY.

WEIGHT TRAINING
Invacare DOES NOT recommend the use of its wheelchairs as a weight training apparatus. Invacare wheelchairs have NOT been designed or tested as a seat for any kind of weight training. If occupant uses said wheelchair as a weight training apparatus, INVACARE SHALL NOT BE LIABLE FOR BODILY INJURY AND THE WARRANTY IS VOID.

WEIGHT LIMITATION
The Pronto R2-250 Series models and the Pronto R2 models that have motors with clutches have a weight limitation of 250 lbs.

The Pronto R2 models that have motors with motor locks have a weight limitation of 300 lbs.

The Pronto R2 models that have motors with motor locks AND have the heavy duty crossbrace on the battery tray have a weight limitation of 400 lbs.

WARNING

CAUTION: IT IS VERY IMPORTANT THAT YOU READ THIS INFORMATION REGARDING THE POSSIBLE EFFECTS OF ELECTROMAGNETIC INTERFERENCE ON YOUR POWERED WHEELCHAIR.

Electromagnetic Interference (EMI) From Radio Wave sources

Powered wheelchairs and motorized scooters (in this text, both will be referred to as powered wheelchairs) may be susceptible to electromagnetic interference (EMI), which is interfering electromagnetic energy (EM) emitted from sources such as radio stations, TV stations, amateur radio (HAM) transmitters, two way radios, and cellular phones. The interference (from radio wave sources) can cause the powered wheelchair to release its brakes, move by itself, or move in unintended directions. It can also permanently damage the powered wheelchair’s control system. The intensity of the interfering EM energy can be measured in volts per meter (V/m). Each powered wheelchair can resist EMI up to a certain intensity. This is called its “immunity level.” The higher the immunity level, the greater the protection. At this time, current technology is capable of achieving at least a 20 V/m immunity level, which would provide useful protection from the more common sources of radiated EMI. This powered wheelchair model as shipped has an unknown immunity level.
WARNING
There are a number of sources of relatively intense electromagnetic fields in the everyday environment. Some of these sources are obvious and easy to avoid. Others are not apparent and exposure is unavoidable. However, we believe that by following the warnings listed below, your risk to EMI will be minimized.

The sources of radiated EMI can be broadly classified into three types:

1) Hand-held Portable transceivers (transmitters-receivers with the antenna mounted directly on the transmitting unit. Examples include: citizens band (CB) radios, "walkie talkie", security, fire and police transceivers, cellular telephones, and other personal communication devices. **NOTE: Some cellular telephones and similar devices transmit signals while they are ON, even when not being used;

2) Medium-range mobile transceivers, such as those used in police cars, fire trucks, ambulances, and taxis. These usually have the antenna mounted on the outside of the vehicle; and

3) Long-range transmitters and transceivers, such as commercial broadcast transmitters (radio and TV broadcast antenna towers) and amateur (HAM) radios.

NOTE: Other types of hand-held devices, such as cordless phones, laptop computers, AM/FM radios, TV sets, CD players, cassette players, and small appliances, such as electric shavers and hair dryers, so far as we know, are not likely to cause EMI problems to your powered wheelchair.

Powered Wheelchair Electromagnetic Interference (EMI)
Because EM energy rapidly becomes more intense as one moves closer to the transmitting antenna (source), the EM fields from hand-held radio wave sources (transceivers) are of special concern. It is possible to unintentionally bring high levels of EM energy very close to the powered wheelchair's control system while using these devices. This can affect powered wheelchair movement and braking. Therefore, the warnings listed below are recommended to prevent possible interference with the control system of the powered wheelchair.

Electromagnetic interference (EMI) from sources such as radio and TV stations, amateur radio (HAM) transmitters, two-way radios, and cellular phones can affect powered wheelchairs and motorized scooters. Following the warnings listed below should reduce the chance of unintended brake release or powered wheelchair movement which could result in serious injury.

1) Do not operate hand-held transceivers (transmitters-receivers), such as citizens band (CB) radios, or turn ON personal communication devices, such as cellular phones, while the powered wheelchair is turned ON;

2) Be aware of nearby transmitters, such as radio or TV stations and try to avoid coming close to them;

3) If unintended movement or brake release occurs, turn the powered wheelchair OFF as soon as it is safe;

4) Be aware that adding accessories or components, or modifying the powered wheelchair, may make it more susceptible to EMI (Note: There is no easy way to evaluate the effect on the overall immunity of the powered wheelchair); and

5) Report all incidents of unintended movement or brake release to the powered wheelchair manufacturer, and note whether there is a source of EMI nearby.

Important Information
1) 20 volts per meter (V/m) is a generally achievable and useful immunity level against EMI (as of May 1994) (the higher the level, the greater the protection);

2) The controllers for this application have unknown immunity levels.

Modification of any kind to the electronics of this wheelchair as manufactured by Invacare may adversely affect the RFI immunity levels.
SAFETY/HANDLING OF WHEELCHAIRS

“Safety and Handling” of the wheelchair requires the close attention of the wheelchair user as well as the assistant. This manual points out the most common procedures and techniques involved in the safe operation and maintenance of the wheelchair. It is important to practice and master these safe techniques until you are comfortable in maneuvering around the frequently encountered architectural barriers.

Use this information only as a “basic” guide. The techniques that are discussed on the following pages have been used successfully by many.

Individual wheelchair users often develop skills to deal with daily living activities that may differ from those described in this manual. Invacare recognizes and encourages each individual to try what works best for him/her in overcoming architectural obstacles that they may encounter, however, ALL WARNINGS and CAUTIONS given in this manual MUST be followed. Techniques in this manual are a starting point for the new wheelchair user and assistant with “safety” as the most important consideration for all.

Stability and Balance

To assure stability and proper operation of your wheelchair, you must at all times maintain proper balance. Your wheelchair has been designed to remain upright and stable during normal daily activities as long as you do not move beyond the center of gravity. DO NOT lean forward out of the wheelchair any further than the length of the armrests.

Coping With Everyday Obstacles

Coping with the irritation of everyday obstacles can be alleviated somewhat by learning how to manage your wheelchair. Keep in mind your center of gravity to maintain stability and balance.

A Note to Wheelchair Assistants

When assistance to the wheelchair user is required, remember to use good body mechanics. Keep your back straight and bend your knees whenever tilting wheelchair or traversing curbs, or other impediments.

Also, be aware of detachable parts such as arms or legrests. These must NEVER be used for hand-hold or lifting supports, as they may be inadvertently released, resulting in possible injury to the user and/or assistant(s).

When learning a new assistance technique, have an experienced assistant help you before attempting it alone.
Transferring to and From Other Seats

**WARNING**
ALWAYS turn the wheelchair power OFF and engage the motor locks/clutches to prevent the wheels from moving BEFORE attempting to transfer in or out of the wheelchair. Also, make sure every precaution is taken to reduce the gap distance aligning both rear casters parallel with the object you are transferring onto.

**CAUTION**
When transferring, position yourself as far back as possible in the seat. This will prevent broken screws, damaged upholstery and the possibility of the wheelchair tipping forward.

NOTE: This activity may be performed independently provided you have adequate mobility and upper body strength.

1. Position the wheelchair as close as possible along side the seat to which you are transferring, with the rear casters pointing away from it.

2. Engage motor locks/clutches. Refer to one (1) of the following.

   A. **WHEELCHAIRS WITH MOTORS THAT HAVE CLUTCHES** - ENGAGING/DISENGAGING MOTORS WITH CLUTCHES in PROCEDURE 8 of this manual.

   B. **WHEELCHAIRS WITH MOTORS THAT HAVE MOTOR LOCKS** - ENGAGING/DISENGAGING MOTORS WITH MOTOR LOCKS in PROCEDURE 8 of this manual.

3. Shift body weight into seat with transfer.

   During independent transfer, little or no seat platform will be beneath you. Use a transfer board if at all possible.

---

**Percentage of Weight Distribution**

**WARNING**
DO NOT attempt to reach objects if you have to move forward in the seat or pick them up from the floor by reaching down between your knees.

Many activities require the wheelchair user to reach, bend and transfer in and out of the wheelchair. These movements will cause a change to normal balance, center of gravity, and weight distribution of the wheelchair. To determine and establish your particular safety limits, practice bending, reaching and transferring activities in several combinations in the presence of a qualified healthcare professional BEFORE attempting active use of the wheelchair.

Proper positioning is essential for your safety. When reaching, leaning, bending or bending forward, it is important to use the rear casters as a tool to maintain stability and balance.

---

**Functional Reach From a Wheelchair**

The approximate reach-limit values shown in the accompanying graphs were derived on the basis of a sample of 91 male and 36 female wheelchair users. Note the difference between the maximum and the comfortable reach limits, a subjective but important consideration in design.

**Reaching, Leaning, Bending and Bending - Forward**

Position the rear casters so that they are extended as far rearward as possible and engage motor locks/clutches. DO NOT ATTEMPT TO REACH OBJECTS IF YOU HAVE TO MOVE FORWARD IN THE SEAT OR PICK THEM UP FROM THE FLOOR BY REACHING DOWN BETWEEN YOUR KNEES.
Reaching, Bending - Backward

**WARNING**

DO NOT lean over the top of the back upholstery. This will change your center of gravity and may cause you to tip over.

Position wheelchair as close as possible to the desired object. Point rear casters rearward to create the longest possible wheelbase. Reach back only as far as your arm will extend without changing your sitting position.

**WARNING/ CAUTION LABEL LOCATION**

[Image of caution label]

- **CAUTION**
  - **ENGAGE**
    - **STEP 1:** PUSH FORWARD
    - **STEP 2:** PUSH IN
  - **DISENGAGE**
    - **STEP 1:** PULL BACK
    - **STEP 2:** PULL OUT
  - ENSURE BOTH CLUTCHES ARE FULLY ENGAGED BEFORE DRIVING CHAIR

1074126
BATTERY BOX SHIPPING INSERTS

REMOVING BATTERY BOX SHIPPING INSERTS (PRONTO R2-250 SERIES ONLY) (FIGURE 1)

NOTE: Wheelchairs ordered with batteries installed have shipping inserts which must be removed before using the wheelchair.

1. Remove the battery boxes from the wheelchair. Refer to INSTALLING/REMOVING BATTERY BOXES in PROCEDURE 11 of this manual.

2. Lift up on the shipping inserts to remove from the battery boxes

3. Install the battery boxes onto the wheelchair. Refer to INSTALLING/REMOVING BATTERY BOXES in PROCEDURE 11 of this manual.

NOTE: Battery box lid not shown for clarity.

FIGURE 1 - REMOVING BATTERY BOX SHIPPING INSERTS
This Procedure Includes the Following:

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</table>

SAFETY INSPECTION CHECKLIST

Initial adjustments should be made to suit personal body structure and preference. Thereafter follow these maintenance procedures:

<table>
<thead>
<tr>
<th>ITEM</th>
<th>INITIALLY</th>
<th>INSPECT/T ADJ UST WEEKLY</th>
<th>INSPECT/T ADJ UST MONTHLY</th>
<th>INSPECT/T ADJ UST PERIODICALLY</th>
</tr>
</thead>
<tbody>
<tr>
<td>GENERAL (MECHANICAL TROUBLESHOOTING)</td>
<td>• Wheelchair rolls straight (no excessive drag or pull to one side).</td>
<td>X</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>CLOTHING GUARDS</td>
<td>• Ensure all fasteners are secure.</td>
<td>X</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>ARMS - (PROCEDURE 4)</td>
<td>• Secure but easy to release; adjustment levers engage properly.</td>
<td>X</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Adjustable height arms operate and lock securely.</td>
<td>X</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>FLIP BACK ARMRESTS - (PROCEDURE 4)</td>
<td>• Do not interfere with tires when rolling.</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Pivot points free of wear and looseness.</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>SEAT AND BACK UPHOLSTERY</td>
<td>• Inspect for rips or sagging.</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CAPTAIN'S SEAT</td>
<td>• Captain's Seat is secured to the wheelchair frame.</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• HIGH BACK CAPTAIN'S SEATS ONLY - Limit switch prevents the wheelchair from operating in any recline position over 114° RELATIVE TO THE SEAT FRAME.</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>WARNING: NEVER operate the wheelchair while in any recline position over 114° RELATIVE TO THE SEAT FRAME. IF the limit switch does not stop the wheelchair from operating in a recline position over 114° RELATIVE TO THE SEAT FRAME, do not operate the wheelchair. Have the wheelchair adjusted by a qualified technician.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>DRIVE WHEELS</td>
<td>• Axle bolts and locking tab washers are secure.</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• No excessive side movement or binding when lifted and spun when disen-gaged (free-wheeling).</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>FRONT STABILIZERS</td>
<td>• Bolts are tight.</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Adjusted for desired ride. WARNING: MUST be adjusted by qualified technician.</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CASTERS - (PROCEDURE 8)</td>
<td>• Inspect wheel/fork assembly for proper tension by spinning caster; caster should come to a gradual stop.</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Loosen/tighten locknut if wheel wobbles noticeably or binds to a stop.</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CAUTION: As with any vehicle, the wheels and tires should be checked periodically for cracks and wear, and should be replaced.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CASTER/WHEEL/FORK/HEAD TUBE - (PROCEDURE 8)</td>
<td>• Ensure all fasteners are secure.</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>TIRES - (PROCEDURE 8)</td>
<td>• Inspect for flat spots and wear.</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• If pneumatic tires check for proper inflation.</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CAUTION: As with any vehicle, the wheels and tires should be checked periodically for cracks and wear, and should be replaced.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>BATTERIES - (PROCEDURE 11)</td>
<td>• Check for cracks and wear on terminal caps and battery clamp covers.</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Check that terminal caps and battery clamp covers are properly secured to the battery terminals.</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CLEANING</td>
<td>• Clean upholstery and armrests.</td>
<td>X</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

NOTE: Every six (6) months take your wheelchair to a qualified dealer for a thorough inspection and servicing. Regular cleaning will reveal loose or worn parts and enhance the smooth operation of your wheelchair. To operate properly and safely, your wheelchair must be cared for just like any other vehicle. Routine maintenance will extend the life and efficiency of your wheelchair.
## TROUBLESHOOTING - MECHANICAL

<table>
<thead>
<tr>
<th>CHAIR VEERS LEFT/RIGHT</th>
<th>SLUGGISH TURN PERFORMANCE</th>
<th>CASTERS FLUTTER</th>
<th>SQUEAKS AND RATTLES</th>
<th>LOOSENESS IN CHAIR</th>
<th>CHAIR 3 WHEELS</th>
<th>SOLUTIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td>X</td>
<td></td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
<td>If pneumatic, check tires for correct and equal pressure.</td>
</tr>
<tr>
<td>X</td>
<td></td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>Check for loose stem nuts/bolts.</td>
</tr>
<tr>
<td>X</td>
<td></td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
<td>Check that both casters contact ground at the same time.</td>
</tr>
<tr>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Check that both stabilizer wheels are adjusted to the same height.</td>
</tr>
</tbody>
</table>

## TROUBLESHOOTING - ELECTRICAL

<table>
<thead>
<tr>
<th>SYMPTOM</th>
<th>PROBABLE CAUSE</th>
<th>SOLUTIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery won't charge.</td>
<td>Blown Fuse.</td>
<td>Replace fuse (PROCEDURE 6).</td>
</tr>
<tr>
<td>Batteries draw excessive current when charging.</td>
<td>Battery failure.</td>
<td>Check batteries for shorted cell. Replace if necessary (BATTERIES-PROCEDURE 11).</td>
</tr>
<tr>
<td>Battery indicator flashes the charge level is low—too soon after being recharged.</td>
<td>Batteries not charged. Weak batteries. Electrical malfunction.</td>
<td>Have charger checked. Replace batteries if necessary (BATTERIES-PROCEDURE 11). Contact Dealer/Invacare for Service.</td>
</tr>
<tr>
<td>Motor “chatters” or runs irregular.</td>
<td>Electrical malfunction.</td>
<td>Contact Dealer/Invacare for Service.</td>
</tr>
<tr>
<td>Wheelchair does not respond to commands. Power &quot;ON&quot;, battery indicator flashes.</td>
<td>One (1) or both motor locks/clutches disengaged.</td>
<td>Engage motor locks/clutches (PROCEDURE 8).</td>
</tr>
<tr>
<td>Only one (1) rear wheel turns.</td>
<td>Electrical malfunction. One (1) motor lock/clutch is disengaged.</td>
<td>Engage motor lock/clutch (PROCEDURE 8). Contact Dealer/Invacare for Service.</td>
</tr>
<tr>
<td>Joystick erratic or does not respond as desired.</td>
<td>Electrical malfunction. Controller Programed improperly.</td>
<td>Contact Dealer/Invacare for Service. Contact Dealer/Invacare for Service.</td>
</tr>
</tbody>
</table>

NOTE: For additional troubleshooting information and explanation of error codes, refer to the individual CONTROLLER MANUAL supplied with each wheelchair.

### CHECKING BATTERY CHARGE LEVEL

The following “Do's” and “Don'ts” are provided for your convenience and safety.

<table>
<thead>
<tr>
<th>DON'T</th>
<th>DO</th>
</tr>
</thead>
<tbody>
<tr>
<td>Don’t perform any installation or maintenance without first reading this manual.</td>
<td>Read and understand this manual and any service information that accompanies a battery and charger before operating the wheelchair.</td>
</tr>
<tr>
<td>Don’t perform installation or maintenance of batteries in an area that could be damaged by battery spills.</td>
<td>Move the wheelchair to a work area before checking the fluid level, adding distilled water, cleaning terminals, or opening battery box.</td>
</tr>
<tr>
<td>Don’t make it a habit to discharge batteries to the lowest level.</td>
<td>Recharge as frequently as possible to maintain a high charge level and extend battery life.</td>
</tr>
</tbody>
</table>
**USING HYDROMETER TO CHECK BATTERY CELLS (LEAD ACID) (FIGURE 1)**

**NOTE:** Perform this procedure when a digital voltmeter is not available.

### WARNING

NEVER smoke or strike a match near the batteries. If the caps of battery cells are removed, NEVER look directly into them when charging battery.

The use of rubber gloves and safety glasses is recommended when testing the battery cells.

When reading a hydrometer, DO NOT allow any liquid to come in contact with your eyes or skin. It is a form of acid and can cause serious burns, and in some cases, blindness. If you do get battery acid on you, flush the exposed areas with cool water IMMEDIATELY. If the acid comes into contact with eyes or causes serious burns, get medical help IMMEDIATELY.

The battery acid can damage your wheelchair, clothing, and household items. Therefore, take readings cautiously and only in designated areas.

ONLY use distilled water when topping off the battery cells.

Most batteries are not sold with instructions. However, warnings are frequently noted on the cell caps. Read them carefully.

1. Remove the battery boxes from the wheelchair. Refer to INSTALLING/REMOVING BATTERY BOXES in PROCEDURE 11 of this manual.
2. Remove the battery caps from the battery.
3. Squeeze the air from the hydrometer.
4. Place the hydrometer into a battery cell.
   **NOTE:** DO NOT fill hydrometer more than 3/4 full.
5. Draw up sufficient acid to cover float balls.

### Number of Floating Balls Will Vary According to Charge

<table>
<thead>
<tr>
<th>Number of Floating Balls</th>
<th>Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>Discharged</td>
</tr>
<tr>
<td>1</td>
<td>25% Charged</td>
</tr>
<tr>
<td>2</td>
<td>50% Charged</td>
</tr>
<tr>
<td>3</td>
<td>75% Charged</td>
</tr>
<tr>
<td>4</td>
<td>100% Charged</td>
</tr>
<tr>
<td>* 5</td>
<td>Overcharged</td>
</tr>
</tbody>
</table>

* Check charging system.

6. Tap lightly to remove air bubbles.
7. Number of floating balls indicates charge.

**NUMBER OF FLOATING BALLS**

8. Flush the liquid back into the same cell after reading the float. Repeat this step until all cells have been properly read. A shorted or dead cell can be detected when it is the only cell that doesn’t charge.

9. Flush hydrometer in cold running water by allowing the water to rise into the hydrometer as far as possible. Do this several times to guard against burn damage.

10. Replace the battery caps.

11. Install the battery boxes onto the wheelchair. Refer to INSTALLING/REMOVING BATTERY BOXES in PROCEDURE 11 of this manual.
This Procedure Includes the Following:

Installing/Removing Footrests
Adjusting Footrest Height
Replacing Heel Loops
Installing/Removing Elevating Legrests
Raising/Lowering Elevating Legrests and/or Adjusting Calfpads
Adjusting/Replacing Telescoping Front Rigging Support
Adjusting Removable Footboard
Removing the Removable Footboard Assembly from the Wheelchair
Installing/Removing the One Piece Footboard
Adjusting the One Piece Footboard - Height, Angle and Depth
Removing/Installing the Calf-Pads
Adjusting the Calf-Pads
Footrest Angle Adjustments

NOTE: Some footrests may require the use of two (2) hands to install/remove from the wheelchair.

INSTALLING/ REMOVING FOOTRESTS (FIGURE 1)

Installing

1. Turn the footrest to the side (open footplate is perpendicular to wheelchair) and position the mounting holes in the footrest hinge plates with the hinge pins on the wheelchair frame.
2. Install the footrest hinge plates onto the hinge pins on the wheelchair frame.
3. Push the footrest towards the inside of the wheelchair until it locks into place.
4. Repeat STEPS 1-3 for the opposite side of the wheelchair.

NOTE: The footplate will be on the inside of the wheelchair when locked in place.

Removing

1. Push the footrest release lever inward and rotate the footrest outward.
2. Lift up on the footrest and remove from the wheelchair.
3. Repeat STEPS 1-2 for the opposite side of the wheelchair.

ADJUSTING FOOTREST HEIGHT

All Footrests Except Model P93M Footrests (FIGURE 2)

1. Remove any accessory from the footrest(s).
2. Remove the footrest from the wheelchair. Refer to INSTALLING/REMOVING FOOTRESTS in this procedure of the manual.
3. Remove the hex bolt, coved washers and locknut that secure the lower footrest to the footrest support.
4. Reposition the lower footrest to the desired height.
5. Reinstall the hex bolt, coved washers and locknut that secure the lower footrest to the footrest support and tighten securely.
6. Repeat STEPS 1-5 for the opposite side of the wheelchair footrest, if necessary.
7. Reinstall the footrest(s) onto the wheelchair. Refer to INSTALLING/REMOVING FOOTRESTS in this procedure of the manual.
8. Reinstall any accessory onto the footrest(s).
FIGURE 5 - INSTALLING/REMOVING ELEVATING LEGRESTS

Installing
1. Turn the legrest to the side (open footplate is perpendicular to wheelchair) and position the mounting holes in the legrest hinge plates with the hinge pins on the wheelchair frame.
2. Install the legrest hinge plates onto the hinge pins on the wheelchair frame.
3. Rotate legrest toward the inside of the wheelchair until it locks in place.
   NOTE: The footplate will be on the inside of the wheelchair when locked in place.
4. Repeat STEPS 1-3 for the opposite legrest.
5. After seated in wheelchair, adjust footplate to correct height by loosening the nut and sliding the lower footrest assembly up or down until desired height is achieved.

Removing
1. Push the legrest release handle toward the inside of the wheelchair (facing the front of the wheelchair) and swing the legrest to the outside of the wheelchair.
2. Lift up on the legrest and remove from the wheelchair.
3. Repeat STEPS 1-2 for the opposite side of the wheelchair.

NOTE: PW93ST style footrest shown for clarity only.

FIGURE 2 - ADJUSTING FOOTREST HEIGHT - ALL FOOTRESTS EXCEPT MODEL P93M FOOTRESTS

P93M Model Footrests (FIGURE 3)
1. Loosen, but do not remove the lug bolt and locknut that secure the lower footrest to the footrest support.
2. Reposition the lower footrest to the desired height.
3. Securely tighten the lug bolt and locknut that secure the lower footrest to the footrest support.
4. Repeat STEPS 1-3 for the opposite side of the wheelchair footrest, if necessary.

REPLACING HEEL LOOPS (FIGURE 4)
1. Note the position of the hex bolt, coved washers and locknut for reinstallation.
2. Remove the hex bolt, coved washers and locknut that secure the lower footrest to the footrest support.
3. Remove the lower footrest.
4. Remove the phillips bolt, spacer and locknut that secure the existing heel loop to the lower footrest.
5. Slide the existing heel loop off the lower footrest.
6. Replace heel loop.
7. Reverse STEPS 1-6 to reassemble.
   NOTE: When securing the heel loop to the lower footrest, tighten the phillips screw and locknut until spacer is secure.

FIGURE 3 - ADJUSTING FOOTREST HEIGHT - P93M MODEL FOOTRESTS

INSTALLING/REMOVING ELEVATING LEGRESTS (FIGURE 5)

Installing
1. Turn the legrest to the side (open footplate is perpendicular to wheelchair) and position the mounting holes in the legrest hinge plates with the hinge pins on the wheelchair frame.
2. Install the legrest hinge plates onto the hinge pins on the wheelchair frame.
3. Rotate legrest toward the inside of the wheelchair until it locks in place.
   NOTE: The footplate will be on the inside of the wheelchair when locked in place.
4. Repeat STEPS 1-3 for the opposite legrest.
5. After seated in wheelchair, adjust footplate to correct height by loosening the nut and sliding the lower footrest assembly up or down until desired height is achieved.

Removing
1. Push the legrest release handle toward the inside of the wheelchair (facing the front of the wheelchair) and swing the legrest to the outside of the wheelchair.
2. Lift up on the legrest and remove from the wheelchair.
3. Repeat STEPS 1-2 for the opposite side of the wheelchair.

Legrest Release Handle
RAISING/ LOWERING ELEVATING LEGRESTS AND/ OR ADJUSTING CALFPADS (FIGURE 6)

Raising/ Lowering Elevating Legrests
1. Perform one (1) of the following:
   - RAISING - Pull back on the release lever until the leg is at the desired height.
   - LOWERING - Support leg with one (1) hand and push release lever downward with other hand.

Adjusting Calfpads
1. Turn calfpad towards the outside of the wheelchair.
2. Slide the calfpad up or down until the desired position is obtained.

NOTE: If one (1) of the top two (2) calfpad adjustment positions is being used, the legrest will need to be raised to avoid interference with the front stabilizers while going over obstacles or going up and down ramps. Refer to RAISING/LOWERING ELEVATING LEGRESTS in this procedure of the manual.
3. Turn the calfpad towards the inside of the wheelchair.

FIGURE 6 - RAISING/LOWERING ELEVATING LEGRESTS AND/OR ADJUSTING CALFPADS

ADJUSTING/ REPLACING TELESCOPING FRONT RIGGING SUPPORT (FIGURE 7)

Adjusting
1. Remove the two (2) mounting screws, spacers and locknuts that secure the telescoping front rigging support to the seat frame.
2. Perform one (1) of the following:
   - A. Slide existing telescoping front rigging support to one (1) of three (3) depth positions.
   - B. Remove existing telescoping front rigging support and install NEW telescoping front rigging support.
3. Secure telescoping front rigging at desired depth with existing two (2) mounting screws, spacers, and locknuts. Securely tighten.

NOTE: The two (2) telescoping front rigging supports can be positioned at different depths depending on the need of the user.

Replacing
NOTE: Observe the position of the current telescoping front rigging support before removal to ensure correct position of new support assembly.
1. Remove the existing telescoping front rigging support from the wheelchair.
2. Install the new telescoping front rigging support into the wheelchair.
3. Adjust the telescoping front rigging support. Refer to ADJUSTING TELESCOPING FRONT RIGGING SUPPORT in this procedure of the manual.

FIGURE 7 - ADJUSTING/REPLACING TELESCOPING FRONT RIGGING SUPPORT
**ADJUSTING REMOVABLE FOOTBOARD**

**Depth (FIGURE 8)**

1. Remove the four (4) flat head screws and barrel nuts that secure the removable footboard to the two (2) footplate clamps.
2. Move the removable footboard to one (1) of the four (4) positions.
3. Reinstall the four (4) flat head screws and barrel nuts that secure the removable footboard to the two (2) footplate clamps. Tighten securely.

**Angle (FIGURE 9)**

1. Loosen, but do not remove, the four (4) flat head screws and barrel nuts that secure the removable footboard to the two (2) footplate clamps.

*NOTE: Because of the two (2) support tubes, the angle of the removable footboard can be adjusted downward ONLY.*

2. Grasp the front of the removable footboard and rotate it DOWNWARD until the desired angle is reached.
3. While holding the removable footboard in place, tighten the four (4) flat head screws and barrel nuts securely.

**Height (FIGURE 10)**

1. Remove the removable footboard plate. Refer to REMOVING THE REMOVEABLE FOOTBOARD ASSEMBLY FROM THE WHEELCHAIR in this procedure of the manual.
2. Remove the caplug cap.
3. Remove the mounting screw, caplug washer, flat washer and nut that secures the two (2) large washers and support tube to the height adjustment bracket and footboard bracket. Refer to DETAIL “A”.
4. Remove the nut, flat washer and that secure the threaded arm on the height adjustment bracket to the footboard bracket. Refer to DETAIL “B”.
5. Move the height adjustment bracket to one (1) of seven (7) height positions.
6. Reinstall the flat washer and nut that secures the threaded arm on the height adjustment bracket to the footboard bracket. Refer to DETAIL “B”.
7. Reinstall the mounting screw, caplug washer, flat washer and nut that secures the two (2) large washers and support tube to the height adjustment bracket and footboard bracket. Refer to DETAIL “A”.
8. Reinstall the caplug caps.
9. Repeat STEPS 2-8 for the opposite footboard bracket.
10. Reinstall the removable footboard plate. Refer to REMOVING THE REMOVEABLE FOOTBOARD ASSEMBLY FROM THE WHEELCHAIR in this procedure of the manual.
REMOVING THE REMOVABLE FOOTBOARD ASSEMBLY FROM THE WHEELCHAIR (FIGURE 11)

Removing The Removable Footboard Plate
1. Depress the push pins on the two (2) support tubes on the removable footboard plate.
2. While performing STEP 1, grasp the removable footboard plate and pull it away from the two (2) support tubes on the removable footboard mounting brackets.

Installing The Removable Footboard Plate
1. Align the two (2) support tubes on the removable footboard plate with the two (2) support tubes on the removable footboard mounting brackets.
2. Push the two (2) support tubes on the removable footboard plate onto the two (2) support tubes on the removable footboard mounting brackets, until the push pins release into the adjustment holes.

WARNING
Make sure the push pins are fully protruding through the adjustment holes BEFORE using the wheelchair. Otherwise, injury or damage can occur.

3. Make sure the push pins are completely released.

NOTE: Bottom view of wheelchair/footboard shown for clarity.
INSTALLING/REMOVING THE ONE PIECE FOOTBOARD (FIGURE 12)

Installing the One Piece Footboard
1. Pull the detent pin out from the support assembly.
2. While pulling the detent pin, insert the legrest tube of the one piece footboard assembly into the support assembly.
   
   **WARNING**
   Before operating the wheelchair, ensure the detent pin is engaged, and the adjustment lever is securely tightened, otherwise, injury and/or damage may result.

3. Visually inspect and ensure that the detent pin is engaged.
4. Ensure pull ring is resting on the hex head portion of the detent pin assembly. Refer to DETAIL “A”.
5. Securely tighten the adjustment lever.

Removing the One Piece Footboard
1. Loosen, but DO NOT remove, the adjustment lever from the support assembly.
2. Pull the detent pin from the support assembly.
3. While pulling the detent pin, remove the one piece footboard assembly from the support assembly.

ADJUSTING THE ONE PIECE FOOTBOARD - HEIGHT, ANGLE, AND DEPTH

Height (FIGURE 13)
1. Remove the two (2) hub caps that cover the mounting bolt of the footboard assembly.
2. Remove the mounting bolt, locknut, two (2) caplug washers, two (2) large washers, and two (2) spacers that secure the footboard assembly to the legrest tube.
3. Raise or lower the footboard assembly to the desired mounting position on the legrest tube.
   
   **NOTE:** Do NOT cover the warning label on the legrest tube shown in FIGURE 13.
4. Secure the footboard assembly to the legrest tube in the position determined in STEP 3 with the mounting bolt, two (2) caplug washers, two (2) large washers, two (2) spacers and locknut. Securely tighten.
5. Replace the two (2) hub caps.

Angle (FIGURES 14 AND 15)
1. Loosen, DO NOT remove, the four (4) flat head screws and barrel nuts that secure the footboard to the two (2) half clamps.
2. Rotate the two (2) half clamps on the pivot hinge until the desired angle is achieved.
3. Securely tighten the four (4) flat head screws to the footboard and half clamps.
**REMOVING/INSTALLING THE CALF-PADS (FIGURE 16)**

**NOTE:** Instructions apply to removing the calf-pads. To install the calf-pads, reverse the following steps.

1. Remove the one piece footboard from the chair. Refer to INSTALLING/REMOVING THE ONE PIECE FOOTBOARD in this procedure of the manual.
2. Remove the two (2) phillips head screws and washers that secure the calf-pad to the calf-pad bracket.
3. Repeat for other calf-pad if necessary.

**ADJUSTING THE CALF-PADS**

**NOTE:** Some calf-pad adjustments may require the removal of the one piece footboard. Refer to REMOVING THE ONE PIECE FOOTBOARD in this procedure of the manual.

**Adjusting the Calf-Pad Height (FIGURE 17)**

1. Remove the calf-pads. Refer to REMOVING/INSTALLING THE CALF-PADS in this procedure of the manual.
2. Remove the two (2) hub caps from the pivot bracket.
3. Remove the mounting bolt, locknut, two (2) caplug washers and two (2) large washers that secure the pivot bracket to the legrest tube.
4. Slide the calf assembly up or down to the desired position on the legrest tube.
5. Secure pivot bracket to the legrest tube with the mounting bolt, (2) caplug washers and two (2) large washers and locknut. Securely tighten.
6. Replace the two (2) hub caps over the caplug washers.
7. If necessary, replace the one piece footboard. Refer to INSTALLING THE ONE PIECE FOOTBOARD in this procedure of the manual.

**WARNING**

DO NOT use these mounting hole positions with the half clamp in this orientation, otherwise injury and/or damage may result.

**FIGURE 15 - ADJUSTING THE FOOTBOARD ANGLE/DEPTH**

**FIGURE 16 - REMOVING/INSTALLING CALF-PADS**

**FIGURE 17 - ADJUSTING THE CALF-PAD HEIGHT**

**FIGURE 14 - ADJUSTING THE FOOTBOARD ANGLE**
Adjusting the Calf-Pad Width (FIGURE 18)

1. Loosen, DO NOT remove the two (2) phillips head screws and washers that secure the calf-pad to the calf-pad bracket.
2. Slide the calf-pad left or right until the desired width is achieved.

**CAUTION**

Calf pad width adjustment may be limited by other chair components. Ensure calf pad will clear full up and down travel of front stabilizer assemblies. Otherwise, damage to the calf pad may result.

3. Tighten the two (2) phillips head screws and washers that secure the calf-pads to the calf-pad bracket.
4. Repeat STEPS 1-3 for opposite side if necessary.
5. If necessary, replace the one piece footboard. Refer to INSTALLING THE ONE PIECE FOOTBOARD in this procedure of the manual.

Adjusting the Calf Pad Angle (FIGURE 19)

1. Loosen, DO NOT remove, the two (2) mounting screws and locknuts that secure the calf-pad bracket to the pivot bracket.
2. Rotate the calf-pad to the desired angle.
3. Securely tighten the two (2) mounting screws and locknuts that secure the calf-pad bracket to the calf bracket.
4. Repeat STEPS 1-3 for opposite calf-pad if necessary.
Adjusting the Calf-Pad Depth

**NOTE:** The calf-pad depth can be adjusted in one (1) or both of the following manners:

1. The pivot bracket can be mounted in a FORWARD or REARWARD position. For further calf-pad depth adjustment, the pivot bracket can be removed. See Note 2A.
2. The calf-pad bracket (which is mounted to the pivot bracket) can be mounted in a FORWARD or REARWARD position.
   A. If the pivot bracket is removed, the calf-pad brackets are mounted directly to the legrest tube, this will be referred to as the DIRECT MOUNT METHOD in this instruction sheet.

1. Perform one (1) of the following:
   A. If pivot bracket method is desired, proceed to **ADJUSTING THE CALF-PAD DEPTH USING THE PIVOT BRACKET** in this procedure of the manual.
   B. If direct mount method is desired, proceed to **ADJUSTING THE CALF-PAD DEPTH USING THE DIRECT MOUNT METHOD** in this procedure of the manual.

**ADJUSTING THE CALF-PAD DEPTH USING THE PIVOT BRACKET** *(FIGURES 20 AND 21).*

1. Remove the calf-pads. Refer to **REMOVING/INSTALLING THE CALF PADS** in this procedure of the manual.
2. Remove the center mounting screw, nylon spacer, small washer, and locknut that secure the calf-pad mounting bracket to the pivot bracket *(FIGURE 21).*
3. Remove the other mounting screw, small washer and locknut that secure the calf-pad mounting bracket to the pivot bracket *(FIGURE 21).*
4. Repeat STEPS 1-3 for other calf-pad bracket.

5. Perform one (1) of the following:
   A. If changing the mounting orientation of the pivot bracket, perform the following steps *(FIGURE 20):*
      - Remove the two (2) hub caps from the pivot bracket.
      - Remove the mounting bolt, two (2) caplug washers, two (2) large washers and locknut that secure the pivot bracket to the legrest tube.
      - Reposition the pivot bracket on the legrest tube in the FORWARD or REARWARD position.
      - Secure the pivot bracket to the legrest tube in the position determined above with the mounting bolt, two (2) caplug washer, two (2) large washers and locknut. Securely Tighten.
      - Reinstall the two (2) hub caps onto the mounting bolt and locknut.
   B. If NOT changing the mounting orientation of the pivot bracket and only changing the calf pad mounting brackets, proceed to STEP 6.

6. Position calf-pad mounting bracket on pivot bracket in the desired orientation *(FIGURE 21).*
7. Secure the calf-pad mounting bracket to the pivot bracket with the EXISTING center mounting screw, nylon spacer, small washer, and locknut in the orientation determined in STEP 6. Securely Tighten *(FIGURE 21).*
8. Secure the calf-pad bracket to the pivot bracket with the other mounting screw, small washer and locknut in the orientation determined in STEP 6. Securely tighten *(FIGURE 21).*
9. Install the calf-pads. Refer to **REMOVING/INSTALLING THE CALF PADS** in this procedure of the manual.

**FIGURE 20 - ADJUSTING THE CALF-PAD DEPTH USING THE PIVOT BRACKET - CHANGING THE MOUNTING ORIENTATION OF THE PIVOT BRACKET**
FIGURE 21 - ADJUSTING THE CALF-PAD DEPTH - COMPONENT AND HARDWARE ORIENTATION

NOTE: Mounting hardware is in reverse orientation of forward mount.

CAUTION
DO NOT use this mounting position, otherwise damage to the legrest assembly and or wheelchair will result.

PIVOT BRACKET IN FORWARD MOUNTPOSITION

PIVOT BRACKET IN REARWARD MOUNTPOSITION

CALF-PAD IN FORWARD MOUNTPOSITION

CALF-PAD IN REARWARD MOUNTPOSITION

SIDE VIEW

SIDE VIEW

SIDE VIEW

SIDE VIEW

LEGREST TUBE

CALF-PAD

Locknut

Pivot Bracket

Center Mounting Screw

Nylon Spacer

Mounting Screws

Small Washers

Calf-Pad Bracket

Locknuts

Calf-Pad

Legrest Tube

Calf-Pad

Legrest Tube

Pivot Bracket

Calf-Pad Bracket

Calf-Pad

Legrest Tube

Pivot Bracket

Calf-Pad Bracket

Calf-Pad

Legrest Tube
ADJUSTING THE CALF-PAD DEPTH USING THE DIRECT MOUNT METHOD (FIGURE 22).

1. Remove the calf-pads. Refer to REMOVING/INSTALLING THE CALF PADS in this procedure of the manual.
2. Remove the center mounting screw, nylon spacer, small washer, and locknut that secure the calf-pad bracket to the pivot bracket.
3. Remove the other mounting screw and locknut that secure the calf-pad bracket to the pivot bracket.
4. Perform STEPS 1-3 for other calf-pad mounting bracket.
5. Remove the two (2) hub caps from the pivot bracket.
6. Remove the mounting bolt, two (2) caplug washers, two (2) large washers and locknut that secure the pivot bracket to the legrest tube.

NOTE: Save the pivot bracket and attaching mounting hardware from STEPS 2-6 for future use. Securely tighten.
7. Position the calf-pad brackets on the legrest tube in the desired orientation. Refer to FIGURE 22.
8. Secure the calf-pad brackets to the legrest tube with the two (2) 5/16-24 x 3-inch long mounting screws, washers and locknuts in the orientation determined in STEP 7.
9. Install the calf-pads. Refer to REMOVING/INSTALLING THE CALF PADS in this procedure of the manual.

FIGURE 22 - ADJUSTING THE CALF-PAD DEPTH - DIRECT MOUNT METHOD
FOOTREST ANGLE ADJUSTMENTS
(FIGURE 23)

Footrest Angle Adjustment Relative to the Vertical Position of the Front Shroud

NOTE: The angle of the footrest relative to the vertical position of the front shroud can be increased or decreased by adjusting both cams located at the top of the footrest support.

1. Loosen the mounting screw and locknut that secure the cams to the upper mounting bracket. Refer to DETAIL “B”.

NOTE: Both cams MUST be rotated to the same position to keep the footrest square to the base.

2. Rotate both cams either direction until footrest is at desired angle. Refer to DETAIL “C” and “D”

3. Securely tighten mounting screw and locknut.

Footrest Angle Adjustment Relative to the Horizontal Position of the Front Shroud

NOTE: The footrest is factory set to be centered between the stabilizer assemblies. During shipping and daily use the footrest can become shifted to one side or the other. This procedure is to center the footrest so it does not interfere with stabilizer assemblies

1. Loosen the mounting screw and locknut that secure the cams to the upper support bracket. Refer to DETAIL “B”.

2. While holding either cam in position, turn the other cam in one direction. This will rotate the footrest. If the footrest is not rotating towards the center, turn the cam in the opposite direction. Refer to DETAIL “E”.

3. Securely tighten the mounting screw and locknut that secure the cams to the upper support bracket. Refer to DETAIL “B”.

FIGURE 23 - FOOTREST ANGLE ADJUSTMENTS
This Procedure Includes the Following:
- Installing/Removing Flip Back Armrests
- Adjusting Flip Back Armrests
- Adjusting Captain’s Seat Armrests

**WARNING**
After ANY adjustments, repair or service and BEFORE use, make sure all attaching hardware is tightened securely—otherwise injury or damage may result.

INSTALLING/REMOVING FLIP BACK ARMRESTS (FIGURE 1)

**WARNING**
Make sure the flip back armrest release and height adjustment levers are in the locked position before using the wheelchair.

NOTE: Flip back armrest release lever must be in unlocked position when placing armrest into the arm sockets.

### Installing
1. Slide the flip back armrest into the arm sockets on the wheelchair frame.
2. Install the quick release pin through the rear arm socket and flip back armrest.
3. Lock flip back armrest by pressing flip back armrest release lever into the DOWN (VERTICAL) position.
4. Lift up on flip back armrest to make sure the armrest is locked in place.
5. Repeat STEPS 1-4 for opposite flip back armrest.

### Removing
1. Unlock flip back armrest by pulling flip back armrest release lever into the UP (HORIZONTAL) position.
2. Remove the quick release pin that secures the flip back armrest to the wheelchair frame.
3. Pull up on the flip back armrest and remove the armrest from the arm sockets.
4. Repeat STEPS 1-3 for the opposite flip back armrest, if necessary.

ADJUSTING FLIP BACK ARMRESTS (FIGURE 2)

Positioning Flip Back Armrests for User Transfer
1. Unlock the flip back armrest by pulling the armrest release lever into the UP (HORIZONTAL) position.
2. Pull up on the flip back armrest and remove the armrest from the front arm socket.
3. Continue to pull up on the flip back armrest until the armrest is out of the way.
4. Repeat STEPS 1-3 for opposite flip back armrest, if necessary.
Positioning Flip Back Armrests for Use

1. Make sure the flip back armrest release lever is in the UP (HORIZONTAL) position.
2. Install the flip back armrest into the front arm socket.
3. Lock flip back armrest by pressing flip back armrest release lever into the DOWN (VERTICAL) position.
4. Lift up on flip back armrest to make sure the armrest is locked in place.
5. Repeat STEPS 1-4 for opposite flip back armrest, if necessary.

Adjusting

1. Unlock top of flip back armrest by pulling height adjustment lever into the UP (HORIZONTAL) position.
2. Adjust top of the flip back armrest to the desired height.
3. Lock top of flip back armrest by pushing height adjustment lever into the DOWN (VERTICAL) position.
4. Lift up on flip back armrest to make sure the armrest is locked in place.
5. Repeat STEPS 1-4 for opposite flip back armrest, if necessary.

ADJUSTING CAPTAIN'S SEAT ARMRESTS

Angle (FIGURE 3)

1. Lift-up the armrest.
2. Loosen the jam nut.
3. Adjust the socket screw up or down to the desired arm angle position.
4. Tighten the jam nut.
5. To determine the same angle for the opposite armrest, count the exposed threads after the jam nut has been tightened.
6. Repeat STEPS 1-5 for opposite armrest, if necessary.

Height (FIGURE 4)

1. Remove the socket screw that secures the armrest to the seat frame assembly.
2. Adjust the armrest to one (1) of four (4) positions.
3. Reinstall the socket screw that secures the armrest to the seat frame assembly and tighten securely.
This Procedure Includes the Following:
- Adjusting Captain's Seat
- Replacing Seat Positioning Strap

**ADJUSTING CAPTAIN'S SEAT** (FIGURE 1)

**Low Back Captain's Seats**
1. Lift up on the release handle and move the back to the desired position.

**High Back Captain's Seats**

**WARNING**

**HIGH BACK CAPTAIN'S SEATS ONLY - NEVER operate the wheelchair while in any recline position over 114° RELATIVE TO THE SEAT FRAME.** If the limit switch does not stop the wheelchair from operating in a recline position greater than 114° RELATIVE TO THE SEAT FRAME, do not operate the wheelchair. Have the wheelchair serviced by a qualified technician.

1. Lift up on the release handle and move the back to the desired position.
2. Check the angle of the back RELATIVE TO THE SEAT FRAME.
3. If necessary, have the limit switch adjusted. Contact an authorized Invacare dealer or qualified technician.

**LUMBAR.**
1. Rotate the knob on the side of the high back Captain's Seat COUNTERCLOCKWISE until the desired support is obtained.

**NOTE:** The knob only rotates COUNTERCLOCKWISE.

**REPLACING SEAT POSITIONING STRAP**

**Adjustable Seat Back Angle Model (FIGURE 2)**
1. Remove the seat cushion from the seat pan.
2. Move the flip back armrests out of the way. Refer to ADJUSTING FLIP BACK ARMRESTS in PROCEDURE 4 of this manual.
3. Remove the two (2) mounting screws, quick release pin tabs, spacers, and locknuts that secure the seat pan and seat positioning straps to the seat frame.
4. Remove the two (2) halves of the seat positioning strap from the rear seat frame.

**NOTE:** Quick release pin tabs are positioned underneath the seat positioning strap.
5. Reposition the two (2) NEW seat positioning strap halves underneath seat rails.
6. Reinstall the two (2) mounting screws, quick release pin tabs, spacers, and locknuts that secure the seat pan and seat positioning straps to the seat frame and torque to 75-inch pounds.
7. Reinstall the seat cushion onto the seat pan.
This Procedure Includes the Following:

- Preparing MKIV Joystick for Use
- Repositioning MKIV Joystick
- Repositioning Battery Charger Connector
- Fuse Replacement

WARNING

After ANY adjustments, repair or service and BEFORE use, make sure all attaching hardware is tightened securely - otherwise injury or damage may result.

PREPARING MKIV JOYSTICK FOR USE (FIGURE 1)

NOTE: The MKIV joystick is factory installed on the right side of the wheelchair. To reposition the MKIV joystick onto the left side of the wheelchair, perform one (1) of the following:

ADJUSTABLE SEAT BACK ANGLE/RECLINER SEAT

1. Turn the lever on the adjustment lock to release the adjustment lock from joystick mounting tube.
2. Slide joystick mounting tube to the desired position.
3. Turn the lever on the adjustment lock to secure the adjustment lock to the joystick mounting tube.

FIGURE 1 - PREPARING MKIV JOYSTICK FOR USE

Joystick Mounting Tube

MKIV Joystick

Adjustment Lock

Joystick

FIGURE 2 - REPOSITIONING MKIV JOYSTICK - ADJUSTABLE SEAT BACK ANGLE/RECLINER SEAT MODELS

1. Turn the lever on the adjustment lock to release the adjustment lock from joystick mounting tube (tube).
2. Remove the joystick from the wheelchair.
3. Remove the three (3) hex screws that secure joystick mounting bracket (bracket), the threaded hole half clamp and the opened hole half clamp to the arm tube.
4. Reposition the threaded hole half clamp and opened hole half clamp on the opposite arm tube. Make sure threaded hole half clamp is on the inside of arm tube.
5. While holding the two (2) half clamps, install the front hex screw into the two (2) half clamps. Securely tighten.
6. Line up mounting holes of the joystick mounting bracket with the mounting holes in the two (2) half clamps.
7. Secure the joystick mounting bracket to the two (2) half clamps with the remaining two (2) hex screws.
8. Slide tube through the bracket to the desired position.
9. Slide adjustment lock over end of tube and secure adjustment lock to tube by turning lever on adjustment lock.

NOTE: If adjustment lock does not fit over tube, rotate 180°.
**PROCEDURE 6**

**ELECTRONICS**

**REPOSITIONING BATTERY CHARGER CONNECTOR (FIGURE 3)**

*NOTE: This procedure applies to wheelchairs equipped with the Mark IV controller ONLY.*

1. Remove the hex bolt from the T-nut that secures the battery charger connector bracket to the wheelchair.
2. Remove the battery charger connector bracket/battery charger connector.
3. Slide the T-nut out from the channel on the base frame of the wheelchair.
4. Reposition the T-nut in the channel on the opposite side of the wheelchair.
5. Install the hex bolt through the battery charger connector bracket AND into the T-nut. Securely tighten.

**NOTE:** Base frame shown is for reference ONLY. It is NOT a true representation of the Pronto base frame.

**FIGURE 3 - REPOSITIONING BATTERY CHARGER CONNECTOR**

**FUSE REPLACEMENT (FIGURE 4)**

*NOTE: This procedure applies to wheelchairs equipped with the Mark IV controller ONLY.*

1. Remove the front shroud. Refer to REMOVING/INSTALLING THE SHROUDS in PROCEDURE 9 of this manual.
2. Remove the front battery. Refer to REMOVING/INSTALLING THE BATTERIES in PROCEDURE 11 of this manual.
3. Grasp and pull the existing fuse to remove it from fuse holder.
4. Install new fuse.
5. Reassemble wheelchair by reversing STEPS 1-2.

**FIGURE 4 - FUSE REPLACEMENT**

**Hex Bolt**

**Battery Charger Connector**

**Battery Charger Connector Bracket**

**Channel**

**T-Nut**

**Base Frame**

**Fuse**

**Fuse Holder**
This Procedure Includes the Following:
Replacing Battery Box Retaining Strap

WARNING
After ANY adjustments, repair or service and BEFORE use, make sure all attaching hardware is tightened securely - otherwise injury or damage may result.

REPLACING BATTERY BOX RETAINING STRAP (FIGURE 1)

1. If necessary, remove the front and rear shrouds. Refer to REMOVING/INSTALLING SHROUDS in PROCEDURE 9 of this manual.

2. Remove the battery boxes from the wheelchair. Refer to INSTALLING/REMOVING BATTERY BOXES in PROCEDURE 11 of this manual.

3. Feed the EXISTING battery box retaining strap through the male end of the retaining strap clip (DETAIL "A").

4. Feed the EXISTING battery box retaining strap through the slot on the OUTSIDE of the battery box tray.

5. Feed the EXISTING battery box retaining strap through the slot on the INSIDE of the battery box tray.

6. Feed the EXISTING battery box retaining strap through the slot at the TOP of the bracket on the battery box tray.

7. Remove the EXISTING battery box retaining strap.

8. Feed the NEW battery box retaining strap through the slot on the TOP of the bracket on the battery box tray.

9. Feed the NEW battery box retaining strap through the slot on the INSIDE of the battery box tray.

NOTE: The NEW battery box retaining strap should pass UNDER the battery box tray.

10. Feed the NEW battery box retaining strap through the slot on the OUTSIDE of the battery box tray.

NOTE: The retaining strap MUST be fed through the male end of the battery box retaining strap clip as shown in DETAIL "A" of FIGURE 1. Otherwise, batteries will not be secured in place properly resulting in injury to the user and/or damage to the wheelchair.

11. Feed the NEW battery box retaining strap through the male end of the retaining strap clip (DETAIL "A").

NOTE: Strap should have 3/4-inch length minimum beyond buckle.

12. Install the battery boxes onto the wheelchair. Refer to INSTALLING/REMOVING BATTERY BOXES in PROCEDURE 11 of this manual.

WARNING
The Battery Box Retaining Strap MUST be fastened securely and adjusted properly to hold battery boxes in place before using the wheelchair. Otherwise, injury to the user and/or damage to the wheelchair may occur.

13. If necessary, install the front and rear shrouds. Refer to REMOVING/INSTALLING SHROUDS in PROCEDURE 9 of this manual.

NOTE: Tray shown by itself for clarity. There is no need to remove the tray from the wheelchair if the retaining strap is being replaced.
**This Procedure Includes the Following:**
- Engaging/Disengaging Motors with Clutches
- Engaging/Disengaging Motors with Motor Locks
- Adjusting Forks
- Adjusting The Stabilizer

**WARNING**
After ANY adjustments, repair or service and BEFORE use, make sure all attaching hardware is tightened securely - otherwise injury or damage may result.

**CAUTION**
As with any vehicle, the wheels and tires should be checked periodically for cracks and wear and should be replaced.

**ENGAGING/DISENGAGING MOTORS WITH CLUTCHES (FIGURES 1 AND 2)**

1. Locate the clutch handles on motors.
2. Perform one (1) of the following:
   A. **ENGAGING (FIGURE 1)** -
      1. Push the clutch handle IN.
      2. Push the clutch handle towards the front of the wheelchair.
   B. **DISENGAGING (FIGURE 2)** -
      1. Pull the clutch handle towards the rear of the wheelchair.
      2. Pull the clutch handle OUT.

**ENGAGING/DISENGAGING MOTORS WITH MOTOR LOCKS (FIGURE 3)**

1. Locate the motor lock levers on the motors.
2. Perform one (1) of the following:
   A. **DISENGAGE** - Push the motor lock lever until they are pointing towards the outside of the wheelchair (free wheel position).
   B. **ENGAGE** - Pull the motor lock handles until they are pointing up (drive position).

**WARNING**
DO NOT engage or disengage the motor locks until the power is in the OFF position.

**CAUTION**
Ensure both motor locks are fully engaged BEFORE driving the wheelchair.

The motor lock disengagement/engagement allows freewheeling or joystick controlled operation. Freewheeling allows an attendant to maneuver the wheelchair without power. To disengage/engage the motor locks:

1. Locate the motor lock levers on the motors.
2. Perform one (1) of the following:
   A. **DISENGAGE** - Push the motor lock lever until they are pointing towards the outside of the wheelchair (free wheel position).
   B. **ENGAGE** - Pull the motor lock handles until they are pointing up (drive position).
ADJUSTING FORKS (FIGURE 4)

1. Remove the dust cover from the caster headtube.
2. To properly tighten caster journal system and guard against flutter, perform the following check:
   A. Tip back the wheelchair to floor.
   B. Pivot both forks and casters to top of their arc simultaneously.
   C. Let casters drop to bottom of arc (wheels should swing once to one-side, then immediately rest in a straight downward position).
   D. Adjust locknuts according to freedom of caster swing.
3. Test wheelchair for maneuverability.
4. Readjust locknuts if necessary, and repeat STEPS 1-3 until correct.
5. Snap dust cover into the caster headtube.

ADJUSTING THE STABILIZER (FIGURE 5)

1. With the batteries and the user in the wheelchair, grasp the swing arm and pull up. Clearance between the stabilizer wheel and the surface should be 1/8-inch or greater. If the clearance is less than 1/8-inch contact Invacare Dealer for service. See DETAIL "A".

Additional Adjustments for User Preference (DETAIL "B")

1. Rotating the locknut that is located on top of the lower spring provides one (1) of the following:
   A. Rotating the locknut CLOCKWISE - provides more resistance of the stabilizer when stopping.
   B. Rotating the locknut COUNTER-CLOCKWISE - provides less resistance of the stabilizer when stopping.
This Procedure Includes the Following:
Removing/Installing Shrouds

**WARNING**

After ANY adjustments, repair or service and BEFORE use, make sure all attaching hardware is tightened securely - otherwise injury or damage may result.

**REMOVING/ INSTALLING SHROUDS (FIGURE 1)**

**Removing Front Shroud**

1. Turn the two (2) 1/4-turn bolts that secure front shroud to the two (2) side shrouds COUNTERCLOCKWISE.
2. Remove the front shroud from the wheelchair.

**Installing Front Shroud**

1. Position the two (2) 1/4-turn bolts with the two (2) mounting holes in the side shrouds.
2. Install the front shroud onto the two (2) side shrouds.
3. Turn the two (2) 1/4-turn bolts that secure the front shroud to the two (2) side shrouds CLOCKWISE.

**Removing Rear Shroud and Rear Storage Compartment**

1. Lift up on rear shroud and remove from wheelchair.
2. Turn the two (2) 1/4-turn bolts that secure the rear storage compartment to the wheelchair frame COUNTERCLOCKWISE.
3. Remove rear storage compartment from wheelchair.

**Installing Rear Shroud and Rear Storage Compartment**

1. Position the two (2) 1/4-turn bolts with the two (2) mounting holes in the wheelchair frame.
2. Install rear storage compartment onto chair frame.
3. Turn two (2) 1/4-turn bolts that secure the rear storage compartment to the wheelchair frame CLOCKWISE.
4. Position rear shroud on the two (2) side shrouds and slide towards the front of the wheelchair until it stops.
5. Press down on the rear shroud until the two (2) clips secure the rear shroud to the two (2) side shrouds.

**NOTE:** Side shrouds are exploded away for clarity. There is no need to remove side shrouds.

**FIGURE 1 - REMOVING/INSTALLING SHROUDS**
This Procedure Includes the Following:

- Recliner Operation
- Replacing Back or Headrest Upholstery
- Adjusting Back or Headrest Upholstery

**RECLINER OPERATION (FIGURE 1)**

**WARNING**

ALWAYS make sure that the wheelchair is stable BEFORE using the recliner option.

NEVER operate the wheelchair while in any recline position over 105° RELATIVE TO THE SEAT FRAME. If the limit switch does not stop the wheelchair from operating in a recline position greater than 105° RELATIVE TO THE SEAT FRAME, do not operate the wheelchair. Have the limit switch adjusted by a qualified technician.

Both gas cylinders MUST be operational and adjusted properly BEFORE using the recliner. DO NOT operate the recliner option if only one (1) of the gas cylinders is operational or adjusted properly.

TO HEALTHCARE PROFESSIONALS/ASSISTANTS:

Make sure the occupant of the wheelchair is properly positioned.

When returning the occupant of the wheelchair to the full upright position, more body strength will be required for approximately the last twenty (20) degrees of incline (reverse recline). Make sure to use proper body mechanics (use your legs) or seek assistance if necessary to avoid injury.

1. Make sure the wheelchair is on a level surface.
2. Inform the occupant of the wheelchair that the wheelchair is about to be reclined.
3. Stand behind the wheelchair and grasp both back canes firmly.
4. Pull up on the handles of the recliner cable assemblies to release the gas cylinders.
5. SLOWLY, push down on the back canes while squeezing the handles of the recliner cable assemblies in a continuous motion.
6. When the back reaches the desired angle, SLOWLY let go of the handles of the recliner cable assemblies.
7. To return the back to the full upright position, reverse the above steps keeping in mind proper body mechanics.

**REPLACING BACK OR HEADREST UPHOLSTERY (FIGURE 2)**

**Replacing Back Upholstery**

1. Remove the ten (10) or twelve (12) mounting screws (depending on back height) that secure the back upholstery to the back canes.
2. Remove existing back upholstery from back canes.
3. Install the new back upholstery onto the back canes.
4. Install the ten (10) or twelve (12) mounting screws (depending on back height) that secure the back upholstery to the recliner back canes.
5. Adjust the back upholstery to the desired tautness. Refer to ADJUSTING BACK OR HEADREST UPHOLSTERY in this procedure of the manual.

NOTE: Changing the back upholstery height must be performed by a qualified technician.

**Replacing Headrest Upholstery**

1. Remove the six (6) mounting screws that secure the headrest upholstery to the headrest extensions.
2. Remove the existing headrest upholstery from the headrest extensions.
3. Install the new headrest upholstery onto the headrest extensions.
4. Install the six (6) mounting screws that secure the headrest upholstery to the headrest extensions.
5. Adjust the headrest upholstery to the desired tautness. Refer to ADJUSTING BACK OR HEADREST UPHOLSTERY in this procedure of the manual.

**FIGURE 2 - REPLACING BACK OR HEADREST UPHOLSTERY**

1. Rotate the spreader bar either:
   A. COUNTERCLOCKWISE (away from back upholstery) to LOOSEN back/headrest upholstery
   OR
   B. CLOCKWISE (towards back upholstery) to TIGHTEN back/headrest upholstery

**FIGURE 3 - ADJUSTING BACK OR HEADREST UPHOLSTERY**

5. Adjust the headrest upholstery to the desired tautness. Refer to ADJUSTING BACK OR HEADREST UPHOLSTERY in this procedure of the manual.
This Procedure Includes the Following:
Installing/Removing Batteries into/From Battery Boxes
Connecting Battery Cables
When to Charge Batteries
Charging Batteries
Replacing Batteries
Installing/Removing Battery Boxes

**WARNING**

Make sure power to the wheelchair is OFF before performing this procedure.
The use of rubber gloves and safety glasses is recommended when working with batteries.
Invacare strongly recommends that battery installation and battery replacement always be done by a qualified technician.
After ANY adjustments, repair or service and BEFORE use, make sure all attaching hardware is tightened securely - otherwise injury or damage may result.

### INSTALLING/REMOVING BATTERIES INTO/ FROM BATTERY BOXES (FIGURE 1)

NOTE: To remove the battery(ies) from the battery box(es), reverse the following procedure.

NOTE: Have the following tools available:

<table>
<thead>
<tr>
<th>TOOL</th>
<th>QTY</th>
<th>COMMENTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery Lifting Strap</td>
<td>1</td>
<td>See Note</td>
</tr>
<tr>
<td>1/2-inch (6 pt) Box Wrench</td>
<td>1</td>
<td>Not Supplied</td>
</tr>
<tr>
<td>7/16-inch (6pt) Box Wrench</td>
<td>1</td>
<td>Not Supplied</td>
</tr>
<tr>
<td>3/8-inch (6pt) Box Wrench</td>
<td>1</td>
<td>Not Supplied</td>
</tr>
<tr>
<td>Diagonal Cutters</td>
<td>1</td>
<td>Not Supplied</td>
</tr>
</tbody>
</table>

*NOTE: The Battery Lifting strap supplied is for Group 22 NF Batteries ONLY. Refer to the battery manufacturer for the proper lifting strap and/or battery tools for U1 battery removal/installation.

**WARNING**

ALWAYS use a battery lifting strap when lifting a battery. It is the most convenient method and assures that the battery acid will not spill. It also helps to prolong the life of the battery.
DO NOT tip the batteries. Keep the batteries in an upright position.

### CAUTION

Some battery manufacturers mold a carrying strap and/or hold down flanges directly into the battery case. Batteries which interfere with the battery box cannot be used for these applications. Attempting to “wedge” a battery into a battery box may damage the box and/or the battery.

1. If necessary, remove the battery boxes from the wheelchair. Refer to INSTALLING/REMOVING BATTERY BOXES in this procedure of the manual.
2. Secure the battery lifting strap to battery terminal(s)/post(s) (FIGURE 1).
3. Place batteries into battery box bottom.

**NOTE:** If there is battery acid in the bottom or on the sides of the battery box(es) or battery(ies), apply baking soda to these areas to neutralize the battery acid. Before reinstalling the NEW or existing battery(ies), clean the baking soda from the battery box(es) or battery(ies).

**NOTE:** When securing battery lifting strap to battery, observe polarity markings located on the ends of the battery lifting strap, (+) side to POSITIVE (+) battery terminal/post and (-) side to NEGATIVE (-) battery terminal/post.

---

**FIGURE 1 - INSTALLING/REMOVING BATTERIES INTO/ FROM BATTERY BOXES**
CONNECTING BATTERY CABLES

WARNING
NEVER allow any of your tools and/or battery cable(s) to contact BOTH battery terminal(s)/post(s) at the same time. An electrical short may occur and serious personal injury or damage may occur. The use of rubber gloves and safety glasses is recommended when working with batteries.

Dual U1 or Dual Group 22 NF Battery Boxes
Perform one (1) of the following methods for connecting the battery cable(s):

A. FOR DUAL U1 BATTERIES - Use direct mount method. Refer to FIGURES 2 AND 3.
B. FOR DUAL GROUP 22 NF BATTERIES THAT HAVE MOUNTING HOLES IN THE BATTERY TERMINAL(S)/POST(S) - Use direct mount method. Refer to FIGURES 2 AND 3.
C. FOR DUAL GROUP 22 NF BATTERIES THAT DO NOT HAVE MOUNTING HOLES IN THE BATTERY TERMINAL(S)/POST(S) - Use battery clamp method. Refer to FIGURES 4, 5 AND 6.

DIRECT MOUNT METHOD (FIGURE 2 AND 3).
1. Install battery terminal cap(s) onto battery cable(s) as follows (FIGURE 2):
   DUAL U1 BATTERIES:
   A. ORANGE battery terminal cap onto RED battery cable.
   B. GRAY battery terminal cap onto BLACK battery cable.
   DUAL GROUP 22 NF BATTERIES:
   A. RED battery terminal cap onto RED battery cable.
   B. BLACK battery terminal cap onto BLACK battery cable.

INSTALLED BATTERY TERMINAL CAPS

NOTE: Only one (1) battery cable and terminal cap shown for clarity. Both caps install in the same manner.

FIGURE 2 - CONNECTING BATTERY CABLES - DIRECT MOUNT METHOD

When connecting the battery cables to the battery(ies), the battery cable(s) MUST be connected to the battery terminal(s)/post(s) as shown in DETAIL “A” or DETAIL “B” of FIGURE 3 (depending on battery type), otherwise damage to the battery cable may result when installing battery terminal caps.

2. Connect battery cable(s) to battery(ies) terminal(s)/post(s) as follows (DETAIL “A” or DETAIL “B” of FIGURE 3, depending on battery type):
   A. NEGATIVE (-) BLACK battery cable to NEGATIVE (-) battery terminal/post.
   B. POSITIVE (+) RED battery cable to POSITIVE (+) battery terminal/post.
3. Secure the battery cable(s)/ring terminal(s) to the battery terminal(s)/post(s), BLACK to NEGATIVE (-) and RED to POSITIVE (+), with the provided 1/4-20 x 7/8-inch hex flange screw and hex flange locknut. Securely tighten. (DETAIL “A” or DETAIL “B” of FIGURE 3, depending on battery type).
4. Verify all battery cable(s)/ring terminal(s) are correctly installed and securely tightened.
5. Slide terminal cap(s) down battery cable(s) and onto battery clamps (FIGURE 3).
6. Secure each terminal cap in place with a tie-wrap (Use tie-wraps 11-1/2-inches long) (FIGURE 3).
   NOTE: It will be necessary to trim excess tie-wrap in order to install the battery box top(s).
7. Install the battery box top(s).
8. Install the battery box(es) into the wheelchair. Refer to INSTALLING/REMOVING BATTERY BOX(ES) in this procedure of the manual.
   NOTE: New Battery(ies) MUST be fully charged BEFORE using, otherwise the life of the battery(ies) will be reduced.
9. If necessary, charge the battery(ies). Refer to CHARGING BATTERIES in this procedure of the manual.
PROCEDURE 11 BATTERIES

**FIGURE 3 - CONNECTING BATTERY CABLES - DIRECT MOUNT METHOD**

**DETAIL “A”**

DUAL U1 BATTERIES

- Positive (+) Battery Terminal/Post
- Negative (-) Battery Terminal/Post
- 1/4-20 x 7/8-Inch Hex Flange Screw
- U1 Battery
- Connector
- Tie-Wrap
- Group 22NF Battery
- POSITIVE (+) Battery Terminal/Post
- NEGATIVE (-) Battery Terminal/Post

**DETAIL “B”**

DUAL GROUP 22 NF BATTERIES

- Positive (+) Battery Terminal/Post
- Negative (-) Battery Terminal/Post
- 1/4-20 x 7/8-Inch Hex Flange Screw
- Group 22NF Battery
- POSITIVE (+) Red Battery Cable
- NEGATIVE (-) Black Battery Cable
- POSITIVE (+) Battery Terminal/Post
- NEGATIVE (-) Battery Terminal/Post

CONNECT BATTERY CABLE(S) RING TERMINAL(S) TO THIS SIDE OF BATTERY TERMINAL(S)/POST(S)

CONNECT BATTERY CABLE TO BATTERY TERMINAL AS SHOWN.
BATTERY CLAMP METHOD (FIGURES 4, 5 AND 6).

CAUTION

The battery clamp of the POSITIVE (+) battery terminal/post MUST be mounted in the position shown in FIGURE 4, otherwise the battery box top cannot be installed properly.

NOTE: Only one (1) battery cable and battery clamp cover are shown for clarity. Both battery clamp covers install in the same manner.

1. Perform one (1) of the following:

A. If the battery clamp of the POSITIVE (+) battery terminal/post is NOT mounted in the orientation shown in FIGURE 4, perform the following:
   - Loosen the hex nut that secures the battery clamp to the POSITIVE (+) battery terminal/post.

   CAUTION

   When tightening the clamps, always use a box wrench. Pliers will “round off” the nuts. NEVER wiggle the battery terminal(s)/post(s) when tightening. The battery may become damaged.
   - Remove the battery clamp from the POSITIVE (+) battery terminal/post.
   - Reposition the battery clamp on the POSITIVE (+) battery terminal/post as shown in FIGURE 4.
   - Securely tighten the hex nut that secures the battery clamp to the positive (+) battery terminal/post.

B. If the battery clamp on the POSITIVE (+) battery terminal/post is positioned as shown in FIGURE 4, proceed to STEP 2.

CORRECT ORIENTATION OF THE POSITIVE (+) BATTERY TERMINAL/POST

POSITIVE (+) Battery Terminal/Post
(Note position of battery clamp)

NEGATIVE (-) Battery Terminal/Post and Battery Clamp

Hex Nut

Group 22NF Battery

FIGURE 4 - BATTERY CLAMP METHOD

2. Install battery clamp covers onto battery cables as follows (FIGURE 5):

   A. RED battery clamp cover onto RED battery cable.
   B. BLACK battery clamp cover onto BLACK battery cable.

3. Connect battery cable(s) to battery(ies) terminal(s)/post(s) as follows (DETAIL “A”):

   A. NEGATIVE (-) BLACK battery cable/ring terminal between the mounting plate and battery clamp of NEGATIVE (-) battery terminal/post.
   B. POSITIVE (+) RED battery cable/ring terminal between the mounting plate and battery clamp battery clamp of POSITIVE (+) battery terminal/post.

4. Secure the battery cable(s)/ring terminal(s) to the battery clamp(s), BLACK to NEGATIVE (-) and RED to POSITIVE (+), with existing hex screws. Securely Tighten (DETAIL “A”).

5. Verify battery cable ring terminal(s) are correctly installed and securely tightened.

6. Slide battery clamp covers down battery cables and onto battery terminals (DETAIL “B”).

7. Secure each terminal cap in place with a tie-wrap (Use tie-wraps 11-1/2-inches long) (DETAIL “B”).

NOTE: It will be necessary to trim excess tie-wrap in order to install the battery box top(s).

8. Install the battery box top(s).
9. Install the battery box(es) into the wheelchair. Refer to INSTALLING/REMOVING BATTERY BOX(ES) in this procedure of the manual.

NOTE: New Battery(ies) MUST be fully charged BEFORE using, otherwise the life of the battery(ies) will be reduced.

10. If necessary, charge the battery(ies). Refer to CHARGING BATTERIES in this procedure of the manual.

CONNECTING BATTERY CABLE(S) TO BATTERY(IES) TERMINAL(S)/POST(S)

NOTE: Battery clamps exploded away for clarification purposes only.

FIGURE 6 - CONNECTING BATTERY CABLES - BATTERY CLAMP METHOD
WHEN TO CHARGE BATTERIES (FIGURE 7)

It is advantageous to recharge daily rather than only when necessary. In fact, a battery’s life is extended if the charge level is maintained well above a low condition.

MKIV RII Joystick

BATTERY DISCHARGE INDICATOR (BDI) is located at the front of the joystick housing and provides information on the remaining charge in the batteries. At FULL charge the BDI will be GREEN. As the battery becomes discharged, the BDI indicator will turn AMBER (YELLOW), then RED and finally FLASHING RED. If the BDI is FLASHING RED, the user should charge the batteries as soon as possible.

NOTE: Accurate readings are displayed when in neutral.

MCC-MKIV X, A or A+ Joystick

BATTERY GAUGE DISPLAY (BDG) is the bar graph display located on the MKIV X, A or A+ joystick. It will keep you informed as to power availability. A visual warning is given before the power becomes too low to operate the wheelchair. At full charge the two (2) LEFT segments and the farthest RIGHT segment of the bar graph will be illuminated. As the battery becomes discharged, the farthest RIGHT segment will progressively move to the LEFT until only the last two (2) bars (LEFT) are illuminated. At this level the last two (2) bars (LEFT) will start to Flash ON and OFF to indicate that the end user should charge the batteries as soon as possible.

NOTE: Accurate readings are displayed when in neutral.

CHARGING BATTERIES (FIGURE 8)

WARNING

Never attempt to recharge the batteries by attaching cables directly to the battery terminals or clamps. Always use the recharging plug located on the controller OR the side/rear of the wheelchair frame.

DO NOT attempt to recharge the batteries and operate the power wheelchair at the same time.

During use and charging, unsealed batteries will vent hydrogen gas which is explosive in the right concentration with air.

CAUTION

Always charge new batteries fully BEFORE initial use or battery life will be reduced.

NOTE: As a general rule, batteries should be recharged daily to assure the longest possible life and minimize the required charging time. Plan to recharge the batteries when it is anticipated the wheelchair will not be used for several days.

The range per battery charge using recommended batteries should be approximately 5 to 9 hours of typical operation. Extensive use on inclines or age of batteries may substantially reduce per charge mileage.

Description and Use of Battery Chargers

The charger automatically reduces the amount of charge from an initially high rate to a zero reading at a fully charged condition.

SHUTOFF PROCEDURE.

A. For PRONTO R2 Models - If left unattended, the charger will automatically shut-off when full charge is obtained.

B. For PRONTO R2-250 Series Models - The Charger output and green light will stay ON until the power switch on the battery charger is moved to the OFF position.

There are some basic concepts which will help you understand this automatic process:

The amount of electrical current drawn within a given time to charge a battery is called “charge rate”. If, due to usage, the charge stored in the battery is low, the charge rate is high. (For PRONTO R2 Models - this is indicated by the green light on the charger. Initially, the green light will stay illuminated for a short period of time followed by a longer period of off time.)

As a charge builds up, the charge rate is reduced, and the following will occur:

A. For PRONTO R2-250 Series Models - the green light will stay illuminated for a longer period of time followed by a shorter off time.
B. For PRONTO<sub>2</sub> Models - the battery charger rate decreases to a "trickle charge".

NOTE: If performing the charging procedures independently, READ and CAREFULLY follow the individual instructions for each charger (supplied or purchased).

NOTE: If charging instructions are not supplied, consult a qualified service technician for proper procedures.

### Required Items:

<table>
<thead>
<tr>
<th>TOOL</th>
<th>QUANTITY</th>
<th>COMMENTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery Charger</td>
<td>1</td>
<td>Supplied</td>
</tr>
<tr>
<td>✽ Extension Cord</td>
<td>1</td>
<td>Not Supplied</td>
</tr>
<tr>
<td>✽ 3-prong plug, 15 ampere current rating; industrial type</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

#### Wheelchairs Equipped With MCC-Mark IV Joystick (Detail "A" of FIGURE 8)

1. Attach the battery charger connector to the charger cable/battery harness.

2. Plug the charger's AC power cord, or extension, into the grounded 120 VAC wall outlet.

3. Wait until charging is complete.

NOTE: Allow eight (8) hours for normal charging. Larger batteries (greater than 55 ampere-hours) or severely discharged batteries may require up to sixteen (16) hours to be properly charged and equalized.

NOTE: PRONTO<sub>2</sub> ONLY - If the charger operates for sixteen (16) hours and is unable to fully charge the batteries, an internal timer turns the charger off and begins to fast blink the green light.

NOTE: If the batteries need to be charged more often or take longer to charge than normal, they may need to be replaced. Contact an authorized dealer for service.

#### Wheelchairs Equipped With Mark IV RII Joystick (Detail "B" of FIGURE 8)

1. Attach the battery charger connector to the charger port on the FRONT of the joystick.

2. Plug the charger’s AC power cord, or extension, into the grounded 120 VAC wall outlet.

3. Wait until charging is complete.

NOTE: Allow eight (8) hours for normal charging. Larger batteries (greater than 55 ampere-hours) or severely discharged batteries may require up to sixteen (16) hours to be properly charged and equalized.

NOTE: PRONTO<sub>2</sub> ONLY - If the charger operates for sixteen (16) hours and is unable to fully charge the batteries, an internal timer turns the charger off and begins to fast blink the green light.

NOTE: If the batteries need to be charged more often or take longer to charge than normal, they may need to be replaced. Contact an authorized dealer for service.

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**FIGURE 8 - CHARGING BATTERIES**
REPLACING BATTERIES

**WARNING**
Most batteries are not sold with instructions. However, warnings are frequently noted on the cell caps. Read them carefully, otherwise injury or damage can occur.

NOTE: Invacare recommends that both batteries be replaced if one (1) battery is defective.

**Recommended Battery Types**

**WARNING**
The warranty and performance specifications contained in this manual are based on the use of deep cycle gel cell or sealed lead acid batteries. Invacare strongly recommends their use as the power source for this unit.

**CAUTION**
Failure to use the correct battery size and/or voltage may cause damage to your wheelchair and give you unsatisfactory performance.

NOTE: The recommended battery type is 22NF deep cycle.

1. Remove the battery boxes from the wheelchair. Refer to REMOVING/INSTALLING BATTERY BOXES in this procedure of the manual.
2. Remove existing batteries from the battery boxes. Refer to INSTALLING/REMOVING BATTERIES INTO/ FROM BATTERY BOXES in this procedure of the manual.
3. Clean the new battery terminals.
4. Install the new batteries into the battery boxes. Refer to INSTALLING/REMOVING BATTERIES INTO/ FROM BATTERY BOXES in this procedure of the manual.

**Cleaning Battery Terminals**

**WARNING**
DO NOT allow the liquid in the battery to come in contact with skin, clothes or other possessions. It is a form of acid and harmful or damaging burns may result. Should the liquid touch your skin, wash the area immediately and thoroughly with cool water. In serious cases or if eye contact is made, seek medical attention IMMEDIATELY.

NEVER smoke or strike a match near batteries. If the caps of the battery cells are removed, NEVER look directly into them while charging batteries.

1. Examine battery clamps and terminals for corrosion.
2. If applicable, verify that the plastic caps are in place over the battery cell holes.

3. Cut the tie wraps around the terminal caps/cover.
4. Slide the terminal cap/cover up the wire to expose the battery terminal.
5. Clean the terminals and inside the battery clamps by using a battery cleaning tool, wire brush, or medium grade sand paper.

**NOTE:** When done, these areas should be shiny, not dull.
6. Carefully dust off all metal particles.
7. Slide the terminal cap/cover back down the wire to cover the battery terminal.
8. Secure the terminal cap/cover using NEW tie wraps.

**INSTALLING/ REMOVING BATTERY BOXES (FIGURE 9)**

**NOTE:** To remove the battery boxes from the wheelchair, reverse the following procedure.

**WARNING**
If the wheelchair is equipped with the removable footboard and it is installed in the highest position, it is necessary to remove the footboard plate BEFORE removing the battery boxes. Otherwise, injury can occur.

To remove the removable footboard, refer to REMOVING THE REMOVABLE FOOTBOARD ASSEMBLY FROM THE WHEELCHAIR in PROCEDURE 3 of this manual.

**NOTE:** Motors should be in the engaged position when removing/installing batteries. Refer to ENGAGING/DISENGAGING MOTORS in PROCEDURE 8 of this manual.

1. Verify that the ON/OFF switch on the joystick is in the OFF position.
2. If necessary, remove the front and rear shrouds. Refer to REMOVING/INSTALLING SHROUDS in PROCEDURE 9 of this manual.

**WARNING**
Use extreme care when installing/removing the battery boxes.

NEVER unplug the battery cables by pulling on the wires. Unplug the battery cables by pulling on the connector ONLY. Otherwise injury or damage may result.

When removing the battery boxes from the wheelchair, remove the rear battery box first.

**NOTE:** RIGHT and LEFT are determined by sitting in the wheelchair.
3. Position the battery boxes onto the battery tray in the following order:
   A. TWO (2) connector battery box in FRONT so that the "open" ends of the connectors are facing the REAR of the chair.
   B. ONE (1) connector battery box in REAR so that the flying lead is on the RIGHT side of the wheelchair.

   NOTE: Make sure the leads that connect the REAR battery box to the FRONT battery box are on the same side.

4. Position retaining straps around each battery box as shown in DETAIL "B" of FIGURE 7 and clip retaining strap together.

5. Connect the REAR battery box lead to the FRONT battery box lead.

6. Connect the FRONT battery box lead to the wiring harness.

7. If necessary, reinstall the removeable footboard. Refer to REMOVING THE REMOVABLE FOOTBOARD ASSEMBLY FROM THE WHEELCHAIR in PROCEDURE 3 of this manual.

FIGURE 9 - INSTALLING/REMOVING BATTERY BOXES
LIMITED WARRANTY

PLEASE NOTE: THE WARRANTY BELOW HAS BEEN DRAFTED TO COMPLY WITH FEDERAL LAW APPLICABLE TO PRODUCTS MANUFACTURED AFTER JULY 4, 1975.

This warranty is extended only to the original purchaser/user of our products. This warranty gives you specific legal rights and you may also have other legal rights which vary from state to state.

With regards to the original purchaser/user only, Invacare warrants the side frames to be free from defects in materials and workmanship for a period of five (5) years from date of purchase; electronics for a period of one (1) year from the date of purchase; motors and gearboxes for a period of eighteen (18) months for Pronto models with motors that have motor locks and a period of twelve (12) months for Pronto models with motors that have clutches from the date of purchase; all remaining components (including gas cylinders for recliners) for one (1) year from the date of purchase except upholstered materials, padded materials and tires/wheels. If within such warranty period any product shall be proven to be defective, such product shall be repaired or replaced, at Invacare's option. This warranty does not include any labor or shipping charges incurred in replacement part installation or repair of any such product. Invacare's sole obligation and your exclusive remedy under this warranty shall be limited to such repair and/or replacement.

For warranty service, please contact the dealer from whom you purchased your Invacare product. In the event you do not receive satisfactory warranty service, please write directly to Invacare at the address on the bottom of the back cover. Provide dealer's name, address, date of purchase, indicate nature of the defect, and, if the product is serialized, indicate the serial number. Do not return products to our factory without our prior consent.

LIMITATIONS AND EXCLUSIONS: THE FOREGOING WARRANTY SHALL NOT APPLY TO SERIAL NUMBERED PRODUCTS IF THE SERIAL NUMBER HAS BEEN REMOVED OR DEFACED, PRODUCTS SUBJECT TO NEGLIGENCE, ACCIDENT, IMPROPER OPERATION, MAINTENANCE OR STORAGE, COMMERCIAL OR INSTITUTIONAL USE, PRODUCTS MODIFIED WITHOUT INVACARE'S EXPRESS WRITTEN CONSENT INCLUDING, BUT NOT LIMITED TO, MODIFICATION THROUGH THE USE OF UNAUTHORIZED PARTS OR ATTACHMENTS; PRODUCTS DAMAGED BY REASON OF REPAIRS MADE TO ANY COMPONENT WITHOUT THE SPECIFIC CONSENT OF INVACARE, OR TO A PRODUCT DAMAGED BY CIRCUMSTANCES BEYOND INVACARE'S CONTROL, AND SUCH EVALUATION WILL BE SOLELY DETERMINED BY INVACARE. THE WARRANTY SHALL NOT APPLY TO PROBLEMS ARISING FROM NORMAL WEAR OR FAILURE TO ADHERE TO THESE INSTRUCTIONS. A CHANGE IN OPERATING NOISE, PARTICULARLY RELATIVE TO MOTORS AND GEARBOXES DOES NOT CONSTITUTE A FAILURE. ALL SUCH DEVICES WILL EXHIBIT A CHANGE IN OPERATING NOISE DUE TO AGING.

THE FOREGOING WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS WARRANTIES. IMPLIED WARRANTIES, IF ANY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXTEND BEYOND THE DURATION OF THE EXPRESSED WARRANTY PROVIDED HEREIN AND THE REMEDY FOR VIOLATIONS OF ANY IMPLIED WARRANTY SHALL BE LIMITED TO REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCT PURSUANT TO THE TERMS CONTAINED HEREIN. INVACARE SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES WHATSOEVER.

THIS WARRANTY SHALL BE EXTENDED TO COMPLY WITH STATE/PROVINCIAL LAWS AND REQUIREMENTS.